Zambia - Southern Water and Sanitation company (SWSC)

Country

Southern Water and Sanitation company (SWSC) started its operations in 2000 upon parliament approving the National Water Supply and Sanitation Act No. 28 of 1997.

SWSC is a private limited company incorporated under the Companies Act Cap 388 of the Laws of Zambia. It is regulated by National Water Supply and Sanitation Council (NWASCO), the water sector regulator. SWSC is mandated and licensed to provide water and sewerage services in the Southern Province of Zambia, on behalf of all the districts.

Vision: to be the leading and viable potable water and sanitation service provider in Zambia.
Mission: to provide potable water and sanitation services in Southern Province, efficiently, effectively, sustainably and viably to the satisfaction of our stakeholder.

Key objectives from the five-year strategic plan: (1) Reduce NRW from the current 35% to 30% by 2022; (2) Increase access to sanitation services from 22.5% to 25%; (3) to achieve an improved level of customer satisfaction; (4) to staff the company with competent and motivated staff; (5) to attain financial viability.

Leo Meijer
Zambia - Southern Water and Sanitation company (SWSC)



About VEI

Established in 2004 by Dutch water utilities, VEI has developed into an effective organization operating worldwide. VEI implements Water Operator Partnerships (WOPs) with dozens of water operators, aiming at sharing knowledge and skills to make the partner water operators stronger, financially sustainable and more (climate) resilient. VEI creates improved access to water and sanitation services, for approximately 350,000 people every year, mostly in low-income areas in Africa, Asia and Latin-America. Standing side by side as water operators, we strive to continuously increase our impact for people living in poverty, by systemically improving the maturity of working processes of our WOP partners, supported by peer-to-peer collaboration, training, technical assistance and smart investments.

VEI is a full subsidiary of Vitens N.V. and Evides Waterbedrijf N.V. and implements the international Corporate Social Responsibility policy on behalf of seven Dutch drinking water utilities:

- Vitens N.V.
- Evides Waterbedrijf N.V.
- WML
- Waterbedrijf Groningen
- Brabant Water
- WLN
- PWN

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