Uganda - National Water and Sewerage Corporation (NWSC)

Country

National Water and Sewerage Corporation (NWSC) is a 100% governmental public utility established in 1972 to provide water and sewerage services in urban areas of Uganda.

The Corporation served more than 724,000 water subscribers at the end of 2020 of which 21,600 are pro-poor Public Stand Posts (PSPs), whose tariff is subsidized. NWSC is endowed with 4,082 skilled, experienced, and motivated staff. The core business of the Corporation is the provision of water and sewerage services in urban centers in Uganda. Overtime, NWSC has also developed capacity to provide External Services (consultancy/advisory) to sister utilities across the region and other parts of the world.

NWSC Vision
The Leading Customer Service Oriented Utility In The World.

NWSC Mission
To sustainably and equitably provide cost effective, quality water and sewerage services while conserving the environment and enhancing stakeholder trust.

Corporate theme: Transformative, Accountable and Sustainable Service Delivery.

Joep Vonk
Uganda - National Water and Sewerage Corporation (NWSC)



About VEI

Established in 2004 by Dutch water utilities, VEI has developed into an effective organization operating worldwide. VEI implements Water Operator Partnerships (WOPs) with dozens of water operators, aiming at sharing knowledge and skills to make the partner water operators stronger, financially sustainable and more (climate) resilient. VEI creates improved access to water and sanitation services, for approximately 350,000 people every year, mostly in low-income areas in Africa, Asia and Latin-America. Standing side by side as water operators, we strive to continuously increase our impact for people living in poverty, by systemically improving the maturity of working processes of our WOP partners, supported by peer-to-peer collaboration, training, technical assistance and smart investments.

VEI is a full subsidiary of Vitens N.V. and Evides Waterbedrijf N.V. and implements the international Corporate Social Responsibility policy on behalf of seven Dutch drinking water utilities:

- Vitens N.V.
- Evides Waterbedrijf N.V.
- WML
- Waterbedrijf Groningen
- Brabant Water
- WLN
- PWN

Address

Reactorweg 47
3542 AD Utrecht
The Netherlands

Email: info@vei.nl
Phone number: +31 (0) 88 884 79 91