The capital of the Amhara Regional State, Bahir Dar is a growing regional center founded on a relatively flat area on the southern shore of Lake Tana, the largest lake in Ethiopia, which is the source of the Blue Nile. From a security perspective Bahir Dar is considered a safe area to operate, because of its political stability in the region. The area of the city is 62.22 square km with estimated population of around 412,189 in the city core area and 240,939 in the surrounding rural settlements. The population of Bahir Dar is not exactly known may be above what it is estimated above.

Bahir Dar water supply comes from 3 springs and 20 deep wells. Service coverage is estimated around 60%. Water shortage is one of the most critical problems of water supply in Bahir Dar. Drinking water is not consistently supplied within the city. The data shows that the current per capita consumption of less than 42 liter per capita per day is still below the WHO minimum (50 l/c/d). The most vulnerable people like children, older and disabled persons, and the poor are affected by unavailability of water. Currently most of the water supplied does not generate revenue. Improving the operational performance can unlock revenues, which can subsequently be used for further improvement of services creating a virtues circle.

Mission of Bahir Dar Water and Sewerage Service: Provide Safe, Reliable, Sustainable and Affordable Water and Sewerage Services to Bahir Dar City.

Vision of Bahir Dar Water and Sewerage Service: To be a World Class Water & Sewerage Services Provider.
About VEI

Established in 2004 by Dutch water utilities, VEI has developed into an effective organization operating worldwide. VEI implements Water Operator Partnerships (WOPs) with dozens of water operators, aiming at sharing knowledge and skills to make the partner water operators stronger, financially sustainable and more (climate) resilient. VEI creates improved access to water and sanitation services, for approximately 350,000 people every year, mostly in low-income areas in Africa, Asia and Latin-America. Standing side by side as water operators, we strive to continuously increase our impact for people living in poverty, by systemically improving the maturity of working processes of our WOP partners, supported by peer-to-peer collaboration, training, technical assistance and smart investments.

VEI is a full subsidiary of Vitens N.V. and Evides Waterbedrijf N.V. and implements the international Corporate Social Responsibility policy on behalf of seven Dutch drinking water utilities:

- Vitens N.V.
- Evides Waterbedrijf N.V.
- WML
- Waterbedrijf Groningen
- Brabant Water
- WLN
- PWN

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