Bangladesh - Dhaka WASA (DWASA)

Country Bangladesh

Dhaka WASA (Water Supply & Sewerage System) was established in the year 1963 as an organization, under the East Pakistan ordinance XIX. In the year 1990, Water, Drainage & Sanitation service of Narayangonj city handed over to DWASA. Based on the tremendous geographical expansion and population growth over the last two decades, DWASA's activities has been reorganized by Dhaka WASA Act, 1996 and according to this act, DWASA it is operating as a service oriented commercial organization. Now, the jurisdiction of Dhaka WASA is more than 360 Sq. km and the population is about 12.5 million.

At present the service area of DWASA extended to Mirpur and Uttara in the North and to Narayanganj in the South. For better operation, maintenance and customer care, the total service area of DWASA is divided into 11 geographic zones, which includes 10 in Dhaka City and 1 in Narayanganj. There is an office for each zone and this office carries out the responsibilities of engineering operation as well as revenue activities.

Large infrastructural works are currently taking place to expedite the shift from ground water to surface water as a water source. To replace the old network a total of 145 DMAs will be build (see map), financed by the Asian Development Bank.

Romano Radjkoemar
Bangladesh - Dhaka WASA (DWASA)



About VEI

Established in 2004 by Dutch water utilities, VEI has developed into an effective organization operating worldwide. VEI implements Water Operator Partnerships (WOPs) with dozens of water operators, aiming at sharing knowledge and skills to make the partner water operators stronger, financially sustainable and more (climate) resilient. VEI creates improved access to water and sanitation services, for approximately 350,000 people every year, mostly in low-income areas in Africa, Asia and Latin-America. Standing side by side as water operators, we strive to continuously increase our impact for people living in poverty, by systemically improving the maturity of working processes of our WOP partners, supported by peer-to-peer collaboration, training, technical assistance and smart investments.

VEI is a full subsidiary of Vitens N.V. and Evides Waterbedrijf N.V. and implements the international Corporate Social Responsibility policy on behalf of seven Dutch drinking water utilities:

- Vitens N.V.
- Evides Waterbedrijf N.V.
- WML
- Waterbedrijf Groningen
- Brabant Water
- WLN
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