# Tanzania - Dodoma Urban Water Supply and Sanitation Authority (DUWASA)

**Country** Tanzania

DUWASA is the only Water Authority with the mandate of providing water services and sanitation services in urban area of the Dodoma Municipality. Provision of water supply and sanitation services in Tanzania is regulated by Energy and Water Utilities Regulatory Authority (EWURA). Also DUWASA has to promote the idea that having a comprehensive drinking water programme is basic need in protecting the health of Dodoma residents.

**Water supply**
The sole water supply source for Dodoma urban is ground water abstracted from 24 deep boreholes located at Makutupora basin. The basin is located about 35km from town center. The total length of water supply network is 393km where 47.983 km is the trunk main and 345.017km is the distribution network.

**Sewerage system**
The existing sewerage system has a total length of 81km which consists of trunk sewers (600mm to 1,100mm diameters) covering a distance of 24.3km and lateral sewers (150mm to 400mm) covering a distance of 56.7km. The trunk sewers have a maximum diameter of 1100mm and design flow rate of 3,672m3/h and capacity of serving 423,000 people.

**Core Values of DUWASA:**

Accountability – Acknowledging and assuming responsibility for actions, products, decisions, and policies. It can be applied to both individual accountability on the part of employees and accountability of the Authority as a whole.

Commitment & Innovation – Committing to great product, service, and other initiatives that impact lives within and outside DUWASA and pursuing new creative ideas that have the potential to change the world..

Community – Contributing to society and demonstrating corporate social responsibility.

Empowerment – Encouraging employees to take initiative and give the best. Adopting an error-embracing environment to empower employees to lead and make decisions.

Integrity – Acting with honesty and honor without compromising the truth.

Safety – ensuring the health and safety of employees and going beyond the legal requirements to provide an accident-free workplace.

Team work – encouraging work done by several associates with each doing a part but all subordinating personal prominence to the efficiency of the whole.

DUWASA's Vision is: "To be the most efficient Authority in provision of clean, safe, potable water supply and sewerage disposal services, at a sustainable and environmental friendly manner".

The Mission is to provide a quality water supply and sewerage services to its customers within the designated area in Dodoma in a most cost effective manner, and to maintain motivated, qualified, competent, committed and diligent workforce while applying the appropriate technologies which are environmental friendly.

**Andries van Eckeveld**
Tanzania - Dodoma Urban Water Supply and Sanitation Authority (DUWASA)



## About VEI

Established in 2004 by Dutch water utilities, VEI has developed into an effective organization operating worldwide. VEI implements Water Operator Partnerships (WOPs) with dozens of water operators, aiming at sharing knowledge and skills to make the partner water operators stronger, financially sustainable and more (climate) resilient. VEI creates improved access to water and sanitation services, for approximately 350,000 people every year, mostly in low-income areas in Africa, Asia and Latin-America. Standing side by side as water operators, we strive to continuously increase our impact for people living in poverty, by systemically improving the maturity of working processes of our WOP partners, supported by peer-to-peer collaboration, training, technical assistance and smart investments.

VEI is a full subsidiary of Vitens N.V. and Evides Waterbedrijf N.V. and implements the international Corporate Social Responsibility policy on behalf of seven Dutch drinking water utilities:

- Vitens N.V.
- Evides Waterbedrijf N.V.
- WML
- Waterbedrijf Groningen
- Brabant Water
- WLN
- PWN

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