



# WaterWorX Community of Practice

## ABOUT WATERWORX

WaterWorX is a flagship program that brings together 10 Dutch water utilities and more than 35 water operators in developing countries to provide 10 million people with sustainable access to clean drinking water through water operator partnerships (WOP). Supported by the Dutch Ministry of Foreign Affairs, this programme enables Dutch and local water experts to collaborate in WOP projects, across Asia, Africa and Latin America. WaterWorX aims to increase sustainable access to drinking water to 10 million people, by:

1. Strengthening the financial, technical and social sustainability of the local partner water companies in order to make sustainable drinking water available to millions of people in developing and transition countries.
2. Strengthening the enabling environment of laws & regulations, financing and policies in which water companies are encouraged to function properly and enhance their performance.
3. Increasing access to water infrastructure investment finance, by developing investment proposals and engaging with domestic and international financing organisations and banks.

## SHARE YOUR KNOWLEDGE

The short-term mission consists of the following phases: Preparation

- Receive Terms of Reference
- Find information on the CoP website
- Get information from others
- Make workplan

Implementation (example)

- Make analysis current situation
- Make comparison with factsheets
- Identify the gaps
- Present recommendations
- Decide upon follow-up actions and responsibilities together with partner utility

Evaluation

- Check quality standards of report
- Write mission report
- Share best practices, documents or other information

## WHAT IS THE CoP?

The sharing of knowledge and of best practises is a key element of the WaterWorX programme. Where the scope is traditionally limited to individual projects, the outlook under WaterWorX (up to 2030) provides a window for knowledge development and sharing between utilities (benchmarking), projects and countries. For optimal use of this knowledge, nine Communities of Practice (CoP) have been established, covering different relevant themes in water utility operations and project management. The aim of these CoP's is to collect, document, share knowledge and experiences in improving utility performance and expanding service coverage. The online platform enables you as a Short Term Expert, Project Manager or utility staff member to contribute to his/her effort and/or engage in dialogue with colleagues involved in other (WaterWorX) projects. Documented case studies will also increase the global visibility of the WOP concept and impact-creating exposure for the WaterWorX programme. Several times a year the members of each COP team will meet to share knowledge.

## WHEN TO USE THE CoP

Knowledge is relevant when it is:

- |              |   |
|--------------|---|
| Utilized     | - Use existing knowledge                      |
| Developed    | - Create knowledge                            |
| Recorded     | - Maintain knowledge                          |
| Disseminated | - Share knowledge (right moment, right place) |
| Activated    | - Apply new insights in practice              |

## CONTENT

- |                      |  |
|----------------------|--|
| News :               | This could include: new publications, announcement meeting or webinar, report meeting etc. |
| Calendar:            | Examples include missions, meetings, related conferences etc.                              |
| General information: | Factsheets, reports, manuals, presentations etc.   |

## WHO CAN USE IT?

The CoP is a one-stop-shop for all Short-Term Experts, Project managers and utility staff members who are working on or interested in one or more of the themes. Everybody who is involved with (WaterWorX) WOPs can make use of the CoPs.

## CONTACT INFORMATION



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[Click here](#) for a short introduction video about the CoP

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